

Our Values

The Ruapehu District Council Charter (launched in 2008) outlines the purpose, values and overall measures of success for Council. The Charter describes the way in which staff go about their work and what they strive towards achieving.

Our Purpose

To see this District prosper through effective management and delivery of high quality assets and services and the provision of innovative customer and community focussed solutions.

To prosper and achieve real growth we must:

Earn the trust of communities, customers and employees by being good communicators and consistently delivering on commitments

Actively manage and improve our high quality assets and services, with consistent commitment to better efficiency and effectiveness of delivery.

Continue to strive towards a high performance organisation in which every individual accepts responsibility and is rewarded for results delivery.

We value:

Delivering real solutions - a commitment to approaching every customer and community with the desire to find a satisfying solution to their needs, for a win/win relationship

Integrity and credibility - includes doing what we say we will do, when we say we will do it and in an ethical manner.

High performance - the satisfaction and excitement of achieving better results and outcomes than before and stretching our capabilities.

Respect for each other - the embracing of diversity and enhancing of better outcomes and relationships through openness, sharing, trust, teamwork and involvement.

The courage to lead change - accepting the responsibility to deliver positive change and continuously questioning and striving for improvement in efficiency and to deliver more for less for our communities and customers.

We are successful in creating value when:

Our District is improving in prosperity through our positive leadership.

Our communities and customers are acknowledging the value we create for their rate-funded investment and getting satisfying solutions to their needs.

Our operations are efficient and effective in service delivery

Every staff member starts each day with a sense of purpose and ends each day with a sense of accomplishment.