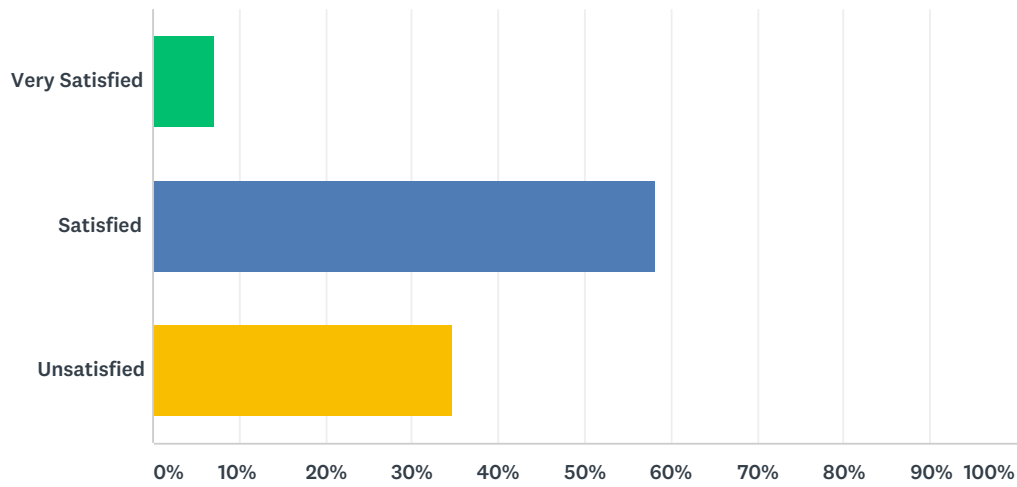


Q1 How satisfied are you with RDC's overall leadership and performance?

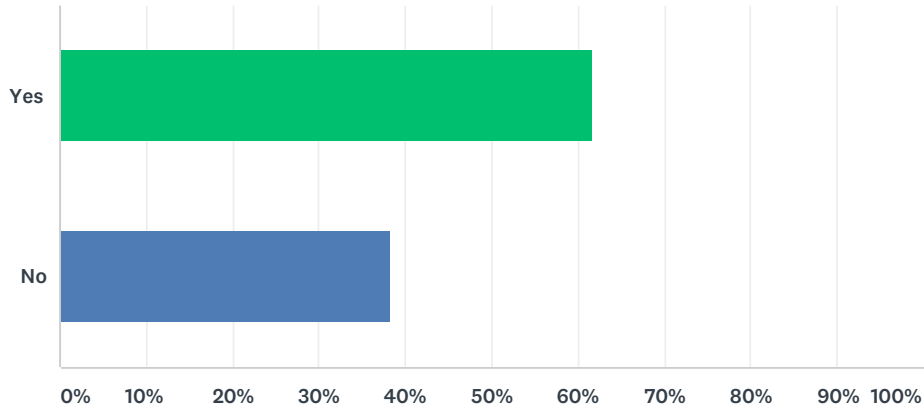
Answered: 98 Skipped: 5



ANSWER CHOICES	RESPONSES	
Very Satisfied	7.14%	7
Satisfied	58.16%	57
Unsatisfied	34.69%	34
TOTAL		98

Q2 RDC consults with the public when making decisions, for example when we consult on the Long Term Plan and Annual Plan each year. Do you feel you are adequately informed on consultation matters?

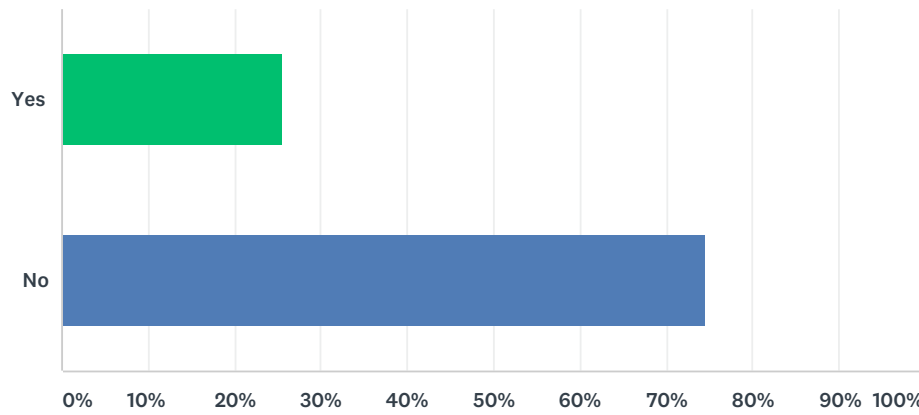
Answered: 94 Skipped: 9



ANSWER CHOICES	RESPONSES	
Yes	61.70%	58
No	38.30%	36
TOTAL		94

Q3 Are you aware of the various ways Council engages with Maori? If yes, please list examples.

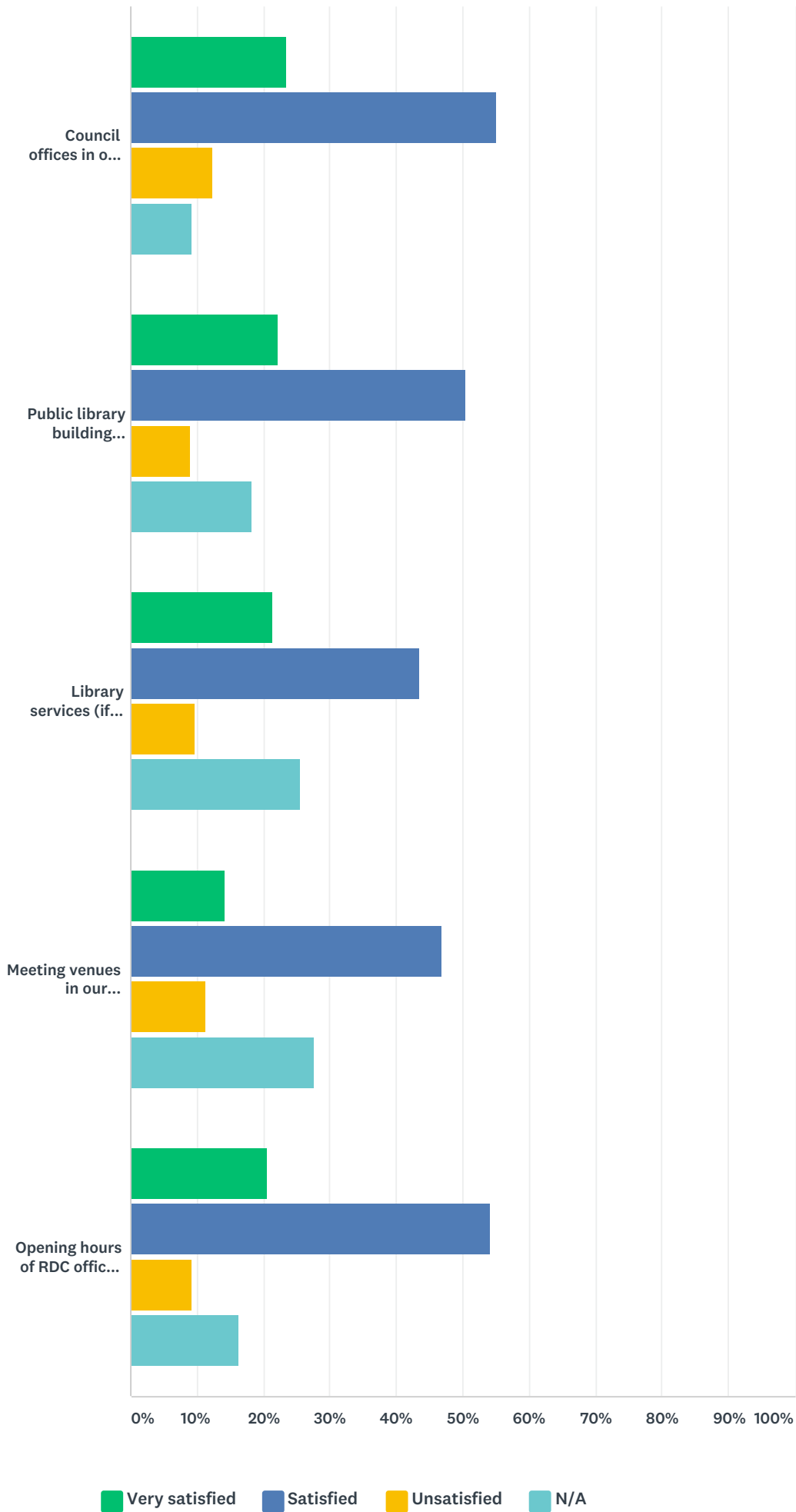
Answered: 94 Skipped: 9



ANSWER CHOICES	RESPONSES	
Yes	25.53%	24
No	74.47%	70
TOTAL		94

Q4 How satisfied are you with:

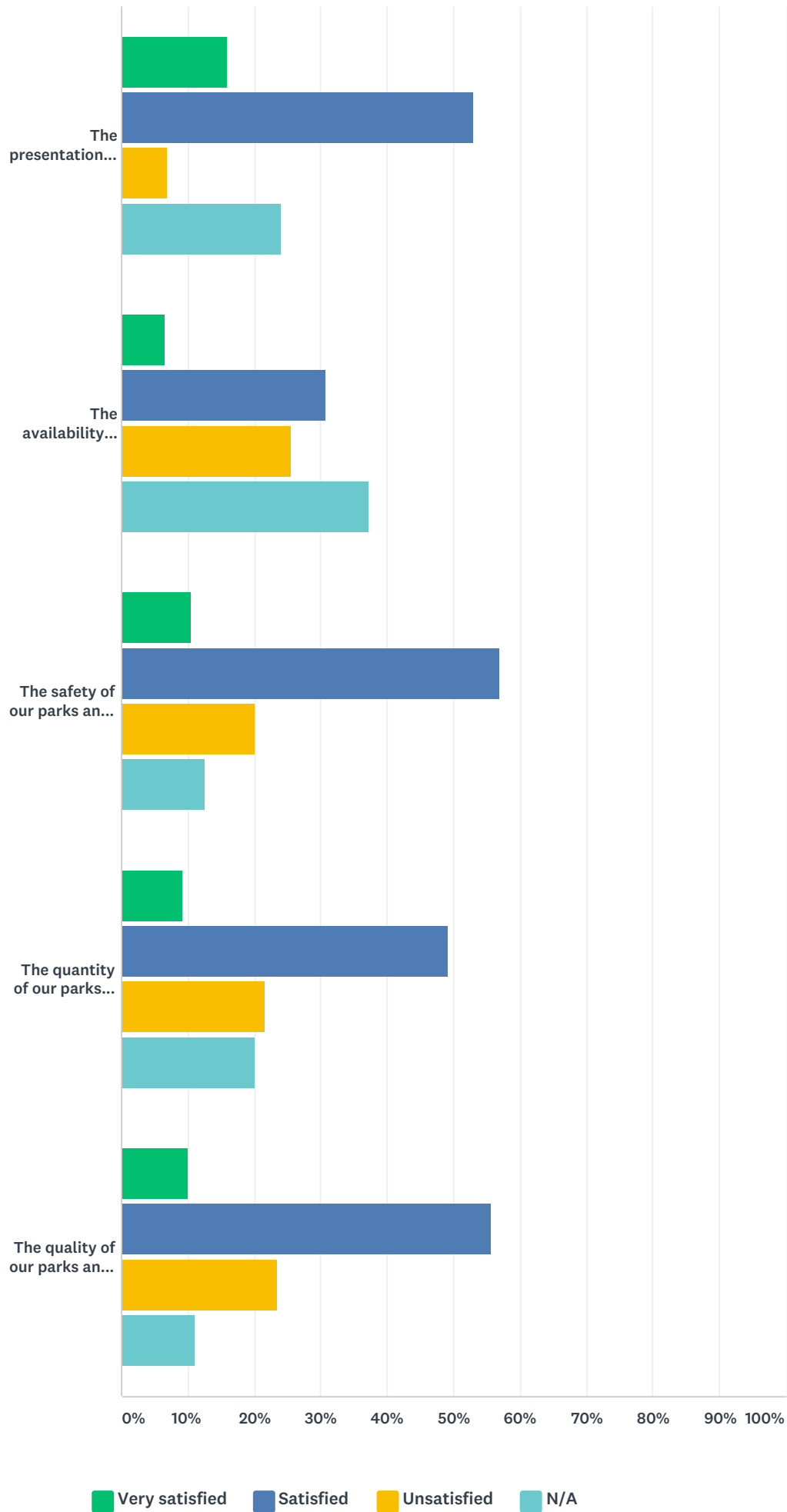
Answered: 101 Skipped: 2



	VERY SATISFIED	SATISFIED	UNSATISFIED	N/A	TOTAL
Council offices in our District?	23.47% 23	55.10% 54	12.24% 12	9.18% 9	98
Public library building facilities in our District?	22.22% 22	50.51% 50	9.09% 9	18.18% 18	99
Library services (if used) in our District?	21.28% 20	43.62% 41	9.57% 9	25.53% 24	94
Meeting venues in our administration buildings?	14.29% 14	46.94% 46	11.22% 11	27.55% 27	98
Opening hours of RDC offices and libraries?	20.41% 20	54.08% 53	9.18% 9	16.33% 16	98

Q5 How satisfied are you with:

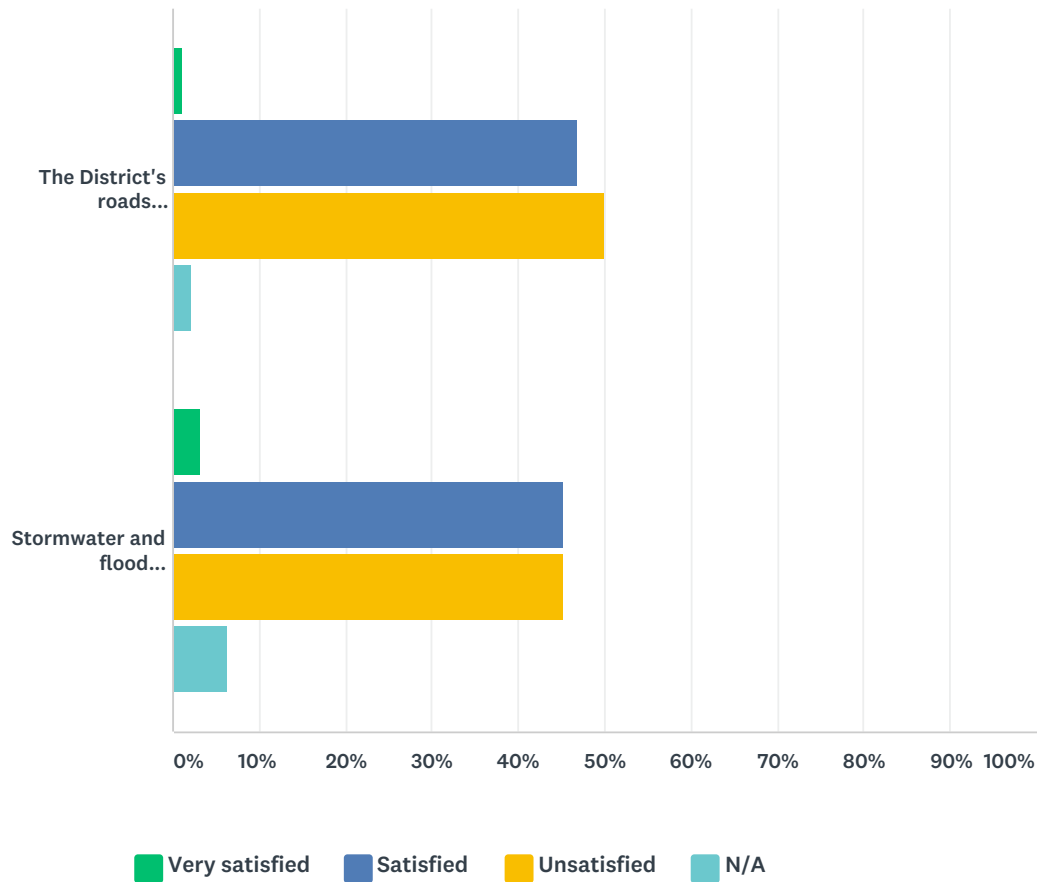
Answered: 101 Skipped: 2



	VERY SATISFIED	SATISFIED	UNSATISFIED	N/A	TOTAL
The presentation of cemeteries in our District?	16.00% 16	53.00% 53	7.00% 7	24.00% 24	100
The availability and standard of facility of your community hall? (Where applicable.)	6.38% 6	30.85% 29	25.53% 24	37.23% 35	94
The safety of our parks and reserves?	10.53% 10	56.84% 54	20.00% 19	12.63% 12	95
The quantity of our parks and reserves?	9.23% 6	49.23% 32	21.54% 14	20.00% 13	65
The quality of our parks and reserves?	10.00% 9	55.56% 50	23.33% 21	11.11% 10	90

Q6 How satisfied are you with:

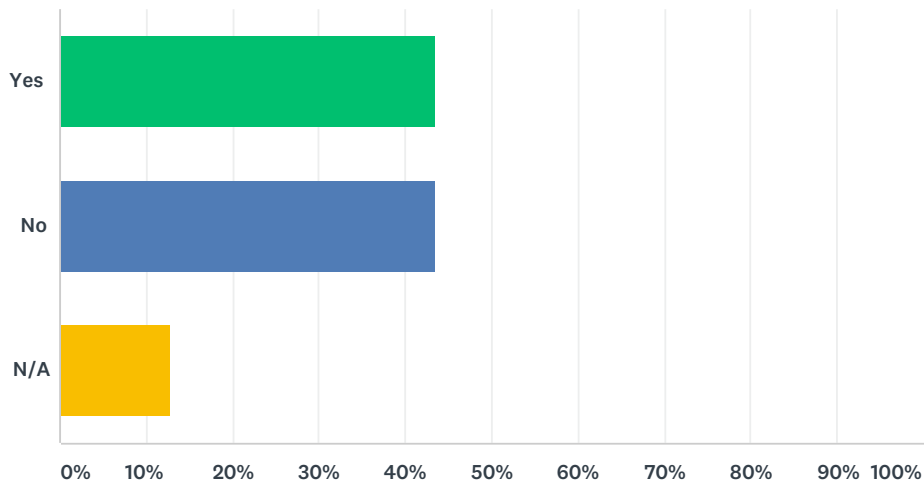
Answered: 99 Skipped: 4



	VERY SATISFIED	SATISFIED	UNSATISFIED	N/A	TOTAL
The District's roads (excluding State Highways)?	1.02% 1	46.94% 46	50.00% 49	2.04% 2	98
Stormwater and flood protection?	3.16% 3	45.26% 43	45.26% 43	6.32% 6	95

Q7 Do you feel RDC provides you with adequate opportunity to recycle?

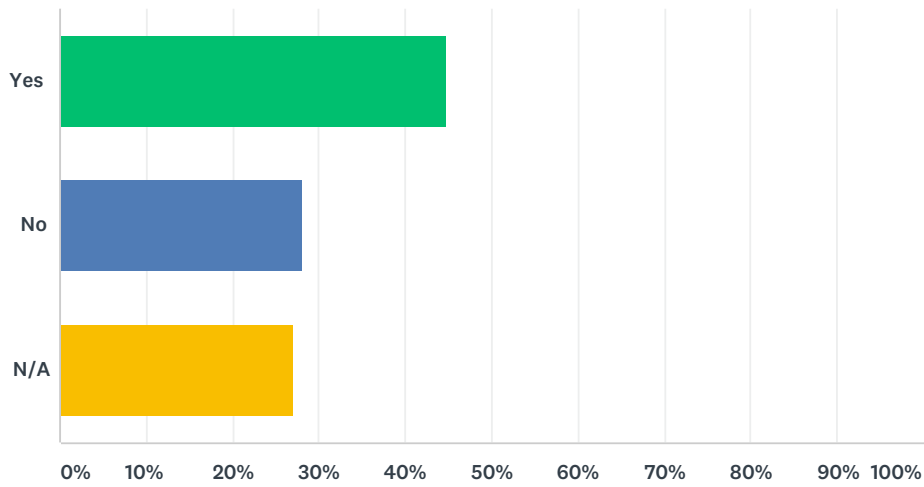
Answered: 94 Skipped: 9



ANSWER CHOICES	RESPONSES	
Yes	43.62%	41
No	43.62%	41
N/A	12.77%	12
TOTAL		94

Q8 Are you satisfied with rubbish collection services in our District?

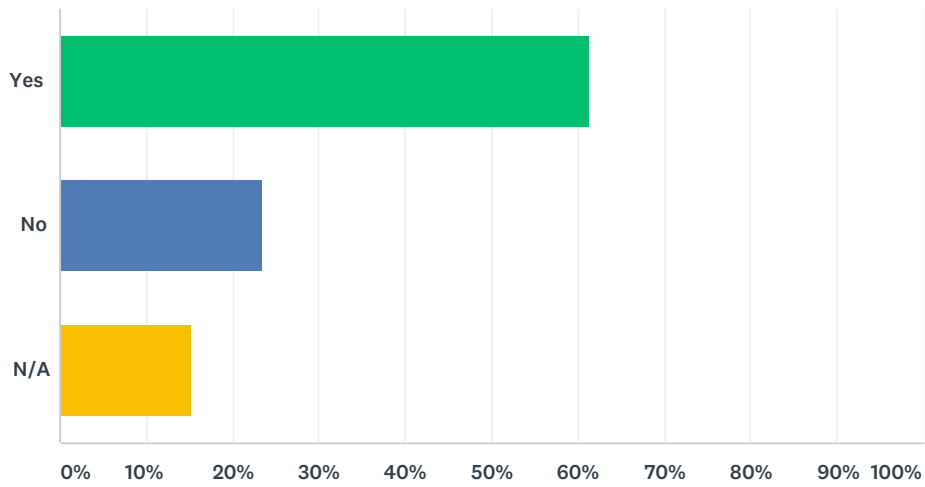
Answered: 96 Skipped: 7



ANSWER CHOICES	RESPONSES	
Yes	44.79%	43
No	28.13%	27
N/A	27.08%	26
TOTAL		96

Q9 Are you satisfied with transfer stations in our District?

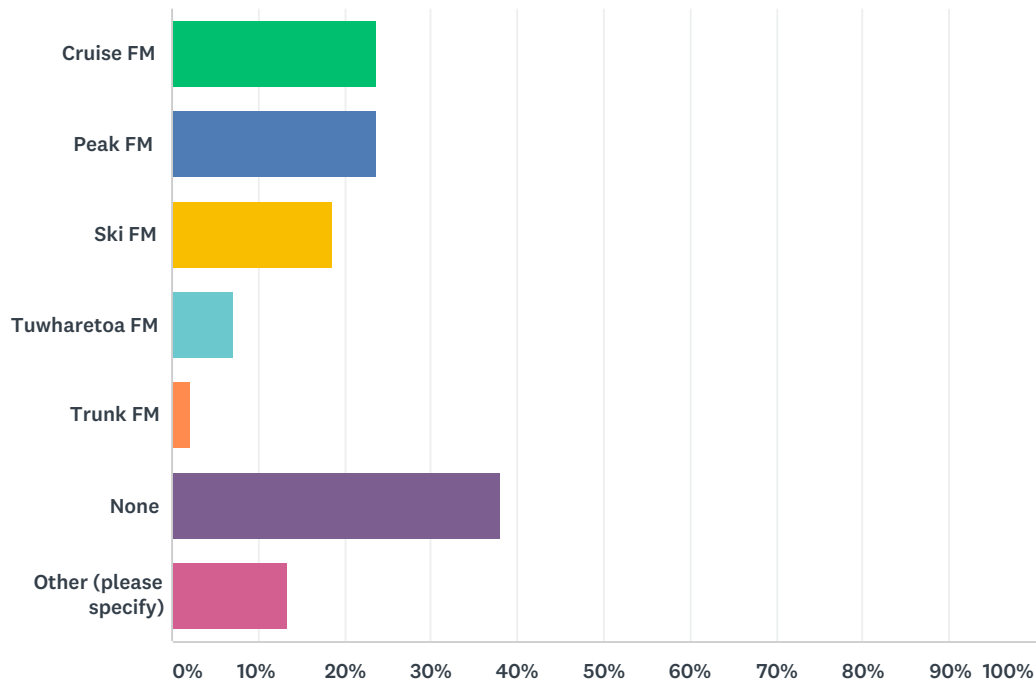
Answered: 98 Skipped: 5



ANSWER CHOICES	RESPONSES	
Yes	61.22%	60
No	23.47%	23
N/A	15.31%	15
TOTAL		98

Q10 What Ruapehu Radio station do you listen to?

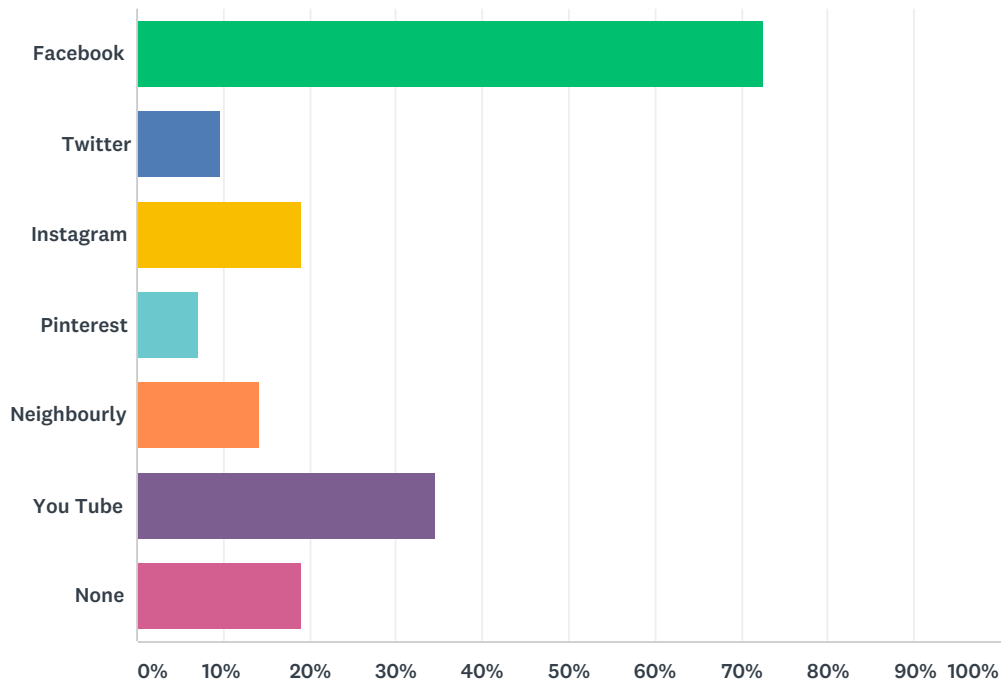
Answered: 97 Skipped: 6



ANSWER CHOICES	RESPONSES
Cruise FM	23.71% 23
Peak FM	23.71% 23
Ski FM	18.56% 18
Tuwharetoa FM	7.22% 7
Trunk FM	2.06% 2
None	38.14% 37
Other (please specify)	13.40% 13
Total Respondents: 97	

Q11 What social media platform(s) do you use?

Answered: 84 Skipped: 19



ANSWER CHOICES	RESPONSES	
Facebook	72.62%	61
Twitter	9.52%	8
Instagram	19.05%	16
Pinterest	7.14%	6
Neighbourly	14.29%	12
You Tube	34.52%	29
None	19.05%	16
Total Respondents: 84		