

ITS LCQ TRAINING



Wanting to upskill?
- Fees FREE* course in Ohakune

Managing Licensed Premises - LCQ - Licensed Controller Qualification

This course is for duty managers and hospitality staff to gain their Licence Controller Qualification [LCQ].

Our industry-expert tutors bring the subject alive with real life stories and experiences, making learning fun and enjoyable. This is a nationally recognised qualification which guarantees participants will gain the following learning outcomes upon completion.

In this course you will learn how to:

- Gain valuable knowledge for working in the Hospitality industry and any Licensed premise
- Know the requirements for the Licence Controller Qualification and consequences for selling and serving alcohol
- Understand the legal requirements and implications of the Sale and Supply of Alcohol Act 2012
- Learn what it means to be a responsible host and the importance of keeping your customers and community safe
- Learn requirements and responsibilities of a Duty Manager when overseeing the sale of alcohol
- Understand the purpose and functions of licensing bodies and their roles
- Know the effects of alcohol and the impact it can have for a Licensed Premise
- Learn to recognize behaviours that indicate intoxication and know techniques to be able to intervene responsibly
- Learn to deal with situations effectively whilst maintaining customer and staff safety.

NZQA unit 4646 v10 | L4 Cr2

Demonstrate knowledge of the Sale and Supply of Alcohol Act 2012 and its implications for licensed premises

NZQA unit 16705 v6 | L4 Cr3

Demonstrate knowledge of host responsibility requirements as a duty manager of licensed premises

Face to Face class: 28th April, 2023 | 9am-5pm
Venue: Ohakune Club, 71 Goldfinch Street, Ohakune

To apply, contact us on either:

0800 464 487 | info@its.ac.nz
www.its.ac.nz

**ALLSORTS OF
COURSES
FOR ALL SORTS
OF PEOPLE**

*NB: Local Business's and Clubs! Adult Community Education (ACE) funding is available to upskill your team of staff and volunteers. ACE funding criteria is for applicants over 16, NZ Residents and citizens not enrolled in high school.